



STATE OF HAWAII
DEPARTMENT OF EDUCATION
AINA HAINA SCHOOL
801 W. HIND DRIVE
HONOLULU, HAWAII 96821

03/13/17

Dear Hawaii State Department of Education (HIDOE) families,

HIDOE's School Food Services Branch is transitioning our electronic meal counting system to PrimeroEdge throughout the month of March. It is a comprehensive meal counting system that will allow for the seamless transfer of student balances within HIDOE schools, as your child progresses from elementary through high school. The program will allow parents/guardians the ability to view purchases and deposits via PrimeroEdge's SchoolCafe website and mobile application.

Student eligibility and balance data is in the process of being transferred to PrimeroEdge from the prior system. During this transition, you may notice fluctuations in your child's meal account balance. By the end of the transition period, all student and adult balances will be imported and manually checked to ensure each account balance is correct. You may continue to deposit funds, and purchase meals during this transition, as the balance import will not affect all other transactions conducted in the meal counting system.

Please begin to and/or continue to check your child's balances regularly online at www.parentonline.net. You will need your student's ID number which can be found on their report card or on the balance reminders and receipts.

PrimeroEdge notification letters that are sent home will have a new look. The eligibility notification letters, balance reminders, and receipts may look a little different as your child's school transitions into the new system.

In the future, SchoolCafe will allow families the ability to see daily menus and basic nutritional information as well, and make online deposits to meal accounts with a nominal convenience fee.

Thank you for your patience and understanding as we work towards giving families more accessibility and control over their child's meal accounts.

If you have any questions, please feel free to call the school office @ 377-2419.

Respectfully,


Anthony Gayer

Assistant Principal